



Landmark Collection – Hard Surface Warranty

Limited Residential Warranty

Landmark Collection® hard surface products are warranted to be free from manufacturing defects, wear-through of the finish under normal residential conditions, and will remain structurally sound. The warranty for the product is for up to 25 years when installed in an indoor, owner-occupied residential space.

25-Year Water Resistance

Protects against topical moisture from everyday spills with proper cleaning within 30 minutes. Does not cover flood damage or standing water.

25-Year Stain Resistance

Covers staining caused by domestic pets under normal residential use.

25-Year Wear Resistance

The protective wear layer will not wear through to the decorative or printed layer of the product due to normal residential use during the warranty period.

25-Year Fade Resistance

Ensures that the flooring will not fade beyond acceptable levels due to exposure to sunlight or artificial light. Flooring is expected to retain its original color and visual integrity under standard indoor lighting conditions.

Light Commercial Limited Warranty – 10 Years

Select products installed in approved light commercial environments are warranted for structural integrity, wear-through of finish, moisture resistance, and adhesion for 10 years.

Warranty Exclusions

This warranty does **not** cover:

- Damage from improper installation or subfloor preparation.
- Standing water, flooding, leaking pipes, or appliance failures.



- Damage from neglect, abuse, or use of inappropriate cleaning products.
- Scratches or damage from heavy furniture, improper furniture feet, or caster wheels.
- Installation in areas with extreme moisture, heat, or direct outdoor exposure.

Maintenance Requirements

To maintain warranty coverage, floors must be:

- Installed per Landmark Collections' official installation guidelines.
- Maintained in accordance with recommended care instructions.
- Used in indoor, climate-controlled residential environments.

Use of mats at exterior doors, proper protective pads under furniture, and routine sweeping/vacuuming are recommended to preserve the floor's integrity.

Pro-Rated Coverage Schedule

Year Installed Warranty Coverage

1-5	100%
6	90%
7	80%
8	70%
9	60%
10	50%
11	45%
12	40%
13	35%
14	30%
15	20%
16-20	15%
21-25	10%

Replacement or repair under this warranty does not extend the original warranty period.



Transferability

This warranty is **not transferable** and applies only to the original purchaser in an owner-occupied residence.

How to File a Claim

To make a claim under this warranty, contact your authorized Landmark Collection retailer with:

- Proof of purchase
- Description of the issue
- Photographs or inspection evidence (if applicable)

If the product is determined to be defective, Landmark Collection will, at its option, repair or replace the affected flooring. These warranties apply only to hard surface products installed in owner-occupied residential space in which the Landmark Collection® hard surface products were installed by a member's authorized independent installer. All warranties are defined as described by the manufacturers' definition of water resistance, stain resistance, wear resistance, and fade resistance. Replacement hard surface products are pro-rated based on the number of years it has been installed and the pro-rated coverage schedule.