

Landmark Carpet Warranty

Landmark

25-Year Stain Resistance Warranty
25-Year Fade Resistance Warranty
25-Year Pet Stain Resistance Warranty
25-Year Soil Resistance
25-Year Abrasive Wear Resistance Warranty
25-Year Texture Retention Warranty
25-Year Manufacturing Defects Warranty
25-Year Antistatic Limited Warranty

Floors & More: Landmark

Landmark® styles have carpet warranties that are enhanced by the manufacturer. The manufacturer warrants that the Landmark® carpet styles will remain stain-resistant to common household food and beverage substances for 15 years from the date of the original installation in an owner-occupied residence in a proper indoor installation. The warranty is not transferable and is limited to the original purchaser. These warranties apply only to carpet installed in owner-occupied residential space in which the Landmark® carpet was installed by a Floors & More LLC member's authorized independent installer. For the first five years of the warranty, should your carpet not perform according to the warranties for the term of your warranty, the affected area will be replaced with the same carpet, or if no longer available, product of comparable cost. Replacement carpet is pro-rated based on the number of years it has been installed.

The Usage Fee will be determined as a percentage of the original purchase price, as follows:

0-25 YEAR PRO-RATED SCHEDULE

1st - 5th Year 100% Coverage
6th Year 90% Coverage
7th Year 80% Coverage

8th Year 70% Coverage

9th Year 60% Coverage

10th Year 50% Coverage

11th Year 45% Coverage

12th Year 40% Coverage

13th Year 35% Coverage

14th Year 30% Coverage

15th Year 20% Coverage

16th – 20th Year 15% Coverage

21st – 25th+ Year 10% Coverage

This Warranty covers common household food and beverage stains. No carpet is completely stain-proof; therefore, this warranty excludes stains from: non-food and non-beverage substances and substances which destroy or change the color of carpets such as acne medication, bleach, caustic chemicals, insecticides, plants, plant food, iodine, very strong dyes, acids, feces, urine, vomit, etc. All warranties are defined as described by the manufacturers' definition of stain resistance, fade resistance, pet stain resistance, soil resistance, abrasive wear resistance, texture retention, manufacturing defects, antistatic limited warranties. The carpet must be correctly installed in a proper indoor installation following the Carpet & Rug Institute Residential Installation Standard CRI-105, using a suitable pad that meets FHA/HUD requirements. This warranty excludes any carpet which has been treated after installation with any silicone-based anti-soil treatments; any carpet in any nonresidential use; any carpet subjected to abnormal abuse or abusive conditions; and damage due to the application of improper cleaning agents. Failure to follow recommended carpet care and cleaning instructions as recommended by the manufacturer may result in damage to your carpet that will not be covered by your warranty.